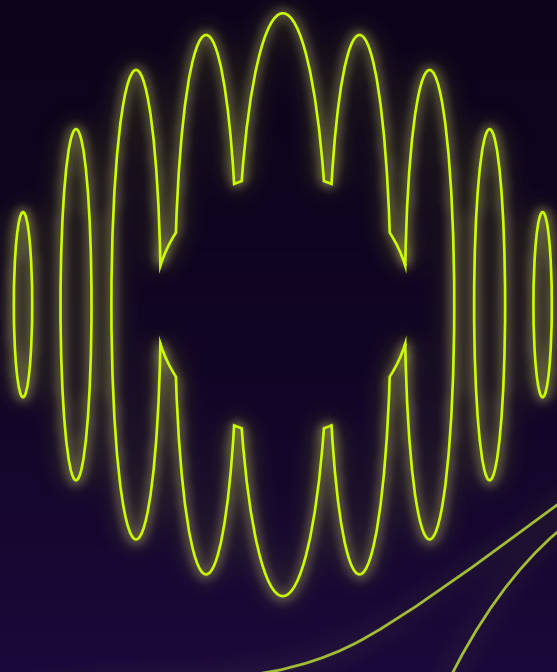


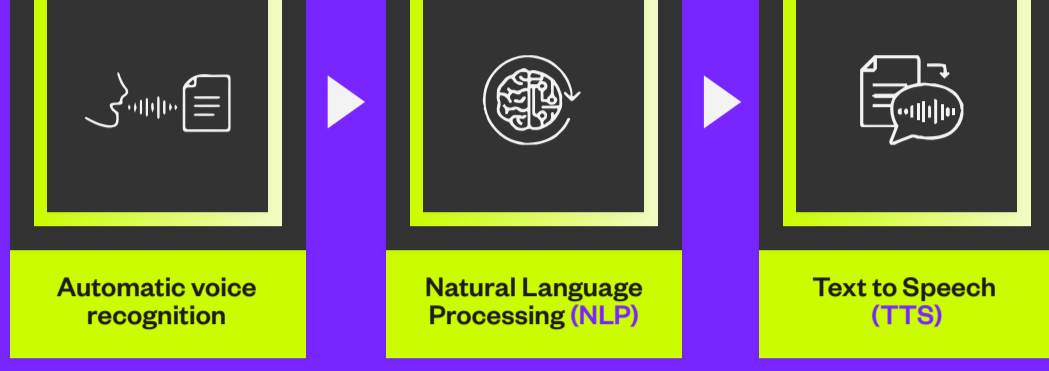
# Meet Lili



Lili is a robot that helps you in automizing and escalating the conversations with your clients.

## How does Lili work?

Through artificial conversational intelligence and natural language processing, Lili **understands and communicates** seamlessly with your clients.



## How can you manage Lili?

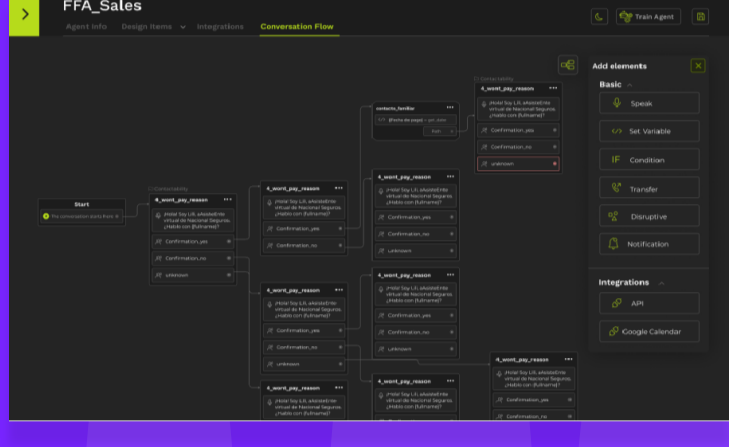
You'll have access to our Vozy Web, which allows you to:

### Create conversations

Create conversational flows for your virtual voice assistant according to the message you want to communicate.

### Make constant improvements

Watch the efficiency of your virtual voice assistants to **improve them** continuously.



### Launch calls to clients

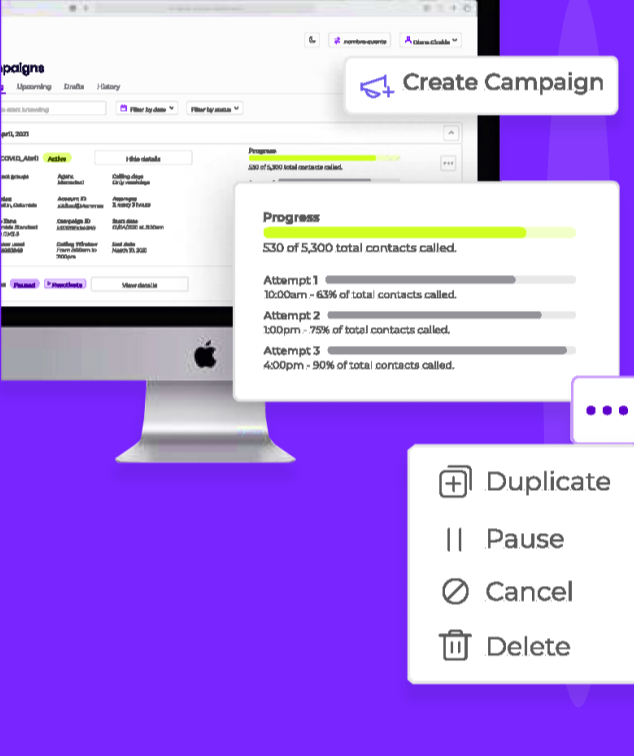
Configure and launch calls to different contact groups in specific days and times either **automatically through API** or **manually** from the Vozy Web.

### Track the progress of your campaigns

Easily **visualize the progress of your campaign** to know how many clients have been contacted.

### Manage your campaigns

Pause, cancel or reactivate an ongoing campaign.



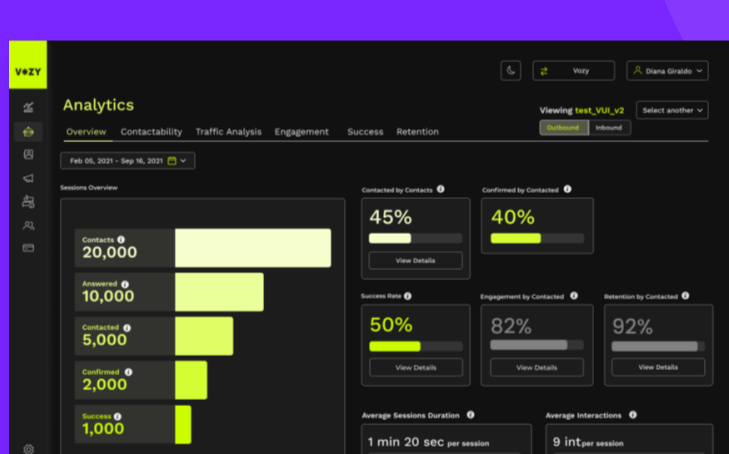
### Visualize conversations

Listen to conversations that the virtual voice assistant has had with your clients. You can also **read them** thanks to our **STT (speech to text) technology**, which transcribes conversations to text.



### Create reports and measure results

Access the information obtained during each and every single one of the calls and **visualize the performance indicators** of every agent and campaign.



### Obtain results automatically in your systems

Receive the results of your calls in your own systems through our **Webhook** integration.

**IP Address Whitelist**

Tipo	IP Address
IPv4	192.168.0.1
IPv6	100.022.1.2

**Access through authorized IP Addresses**

Restrict the access to the web by authorizing specific IP Addresses.

**Manage your users**

Manage the roles, permissions and access of your users within the Web.

**Mask private data**

Censor the private data of your clients to guarantee their security.

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**Keep your account safe**

We make sure to protect your account by requiring **strong passwords**, enabling **2-factor authentication**, and blocking access after **3 unsuccessful login attempts**.

**Google Authenticator**

Your password must contain:

- At least 8 characters
- At least 3 of the following:
  - Lower case letters (a-z)
  - Upper case letters (A-Z)
  - Numbers (0-9)
  - Special characters (ex. !@#&)

## We'll be by your side every step of the way

We'll support you in the development of your projects to guarantee the success of your business. We have a team of experts in user experience, user interface and development of conversational flows to **ensure the best experience for your clients**.